



121 Brickyard Road Mars, PA 16046

Disposal Service, Inc.

Since 1958

Proudly Serving Your Community

For Over 55 Years

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www.vogeldisposal.com

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Dear Fox Chapel Borough Resident;

We are pleased to inform you that Vogel Disposal Service, Inc. has the exclusive contract to provide unlimited solid waste disposal and recycling services to Fox Chapel Borough.

We extend a welcome to all new customers. We are a local, family-owned company which has been proudly serving area residents for over 58 years. If there are any questions or issues with your service, please call our Customer Service Department at 1-855-494-3345 (option #1), rather than the Borough Office and we will resolve the situation quickly and efficiently. All trucks are equipped with video recording equipment and telephones to insure quality service.

GARAGE DOOR SERVICE:

- ✓ Place your solid waste and recyclables near the garage entrance. If there is no garage, at the end of the driveway closest to the residence, or at the curb. All garbage must be bagged and tied inside garbage containers and placed out by 7:00 a.m. the day of your scheduled collection day. Collection hours are from 7:00 a.m. to no later than 6:00 p.m. Vogel will not return for garbage that is not out by 7am, a return trip fee will apply for any special requests to return for this waste.
- ✓ All solid waste must be in refuse containers or tied bags and must NOT exceed 45 lbs per bag or can.
- ✓ Vogel will collect up to 2 bags (not to exceed 45 lbs each) of grass clippings per residence/per week. Any leaf collection will be provided by the Borough.
- ✓ Your recycling bin and cardboard should be clearly marked Recycling and placed 4 feet away from your trash container for easy identification.

LARGE ITEMS:

- ✓ These items include lamps, bicycles, large toys, vacuum cleaners, kitchen chair, end table, small household appliances and aluminum/resin lawn furniture, not to exceed 25 lbs. The items will be picked up at the garage door or curbside.
- ✓ Carpet will be collected for a \$5.00 per bundle/roll additional fee. The bundle/rolls must be in 3' lengths, tied or taped tight and placed at the garbage can. Please call customer service at least 24 hours prior to your collection day to schedule this type of pickup.

BULK WASTE, and WHITE GOOD DROP OFF BINS: Bulk Waste (which is furniture or items over 25 lbs.) and White Goods (which are all major appliances, such as a washer, refrigerator, stove, dishwasher, hot water tank, or other similar items) will be made available to residents at the Borough building trash bins. **Vogel Disposal will only pick up appliances containing refrigerant or Freon for an additional charge.** The trash bins are limited to use by Borough residents and will operate Saturday and Sunday 10:00am – 4:00pm. **No bagged or boxed items or food waste will be accepted. Construction debris will not be accepted by Vogel or the Borough but can be placed in a dumpster. Call Customer Service to order the dumpster.**

IDENTIFICATION: It's important to make the containers visible to the driver. In winter months, remember to remove snow from the area where you place your containers and have a clear approach path to the containers both for the driver and truck.

IMPROPER BAGGING: All garbage must be bagged and tied before placing it in your garbage container. Just a reminder, do not place your waste in individual grocery store plastic bags. Failure to do so will result in your garbage not being collected.

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard-plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

Items **NOT** included and will **NOT** be picked up through residential garage door service:

- ✓ Paving materials, stones, rocks, sand, dirt, broken concrete, sod, bushes, shrubs or other vegetation with earth or soil attached to root system; tree limbs, metal 55 gallon drums, concrete washtubs
- ✓ Building materials and refuse caused by repairs, alterations, remodeling, demolition and/or construction waste from buildings and other structures

The above items will be accepted if placed in a Roll-off Dumpster Container. For sizes and pricing call Customer Service.

NOT ACCEPTED:

State Regulations prevent Vogel or the Borough from accepting electronic waste (**e-waste** is any device capable of receiving and displaying television or video programming including but not limited to TV's, computers, monitors, printers, etc.), sewage/excrement, flammable liquids (solvent, paint thinners, oil, and containers holding liquid paints, gas, kerosene or any liquids), all batteries, vehicle parts, tires, propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, infectious or toxic including medical and radioactive waste. **For the way to dispose of these items go to <http://www.alleghenycounty.us/allegheenygreen/recycle.aspx>**

We recommend recycling electronics such as cell phones, game consoles; batteries, hazardous chemicals and lamps (fluorescent & CFL bulbs). See www.dep.pa.gov, www.lamprecycle.org or contact ECSR at 1-866-815-0016.

HOLIDAYS: We observe the following holidays on the days on which they fall.

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

WE DO COLLECT ON: Martin Luther King Jr. President's Day Columbus Day Veterans Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 day later that week. If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

AUTOMATIC BILL PAYMENT is available at no charge; enroll to use a bank account for Electronic Funds Transfer (EFT) or a credit card to automatically pay your account balance with every billing cycle. To enroll, print the form from our website www.vogeldisposal.com.

MOVING: Notify us before you move to ensure your account is closed properly. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

BIG PROJECTS: We offer temporary roll-off dumpsters for your clean-ups, move out, and building or remodeling projects.

Check the Borough's website at www.fox-chapel.pa.us for changes in the collection schedule.

*** The Borough would like to remind homeowners to instruct landscapers and other contractors not to impede the garbage collector's access to the garbage containers. If the driveway is blocked and Vogel Disposal's collectors do not have clear access to the garbage, the collectors are authorized to pass by until the following week. If the landscaper normally comes on the day that garbage is collected, it is recommended that the garbage be brought to the curb to avoid being skipped for the week.

We appreciate the opportunity to provide prompt, reliable service for you.