

Garbage collection service for Fox Chapel is provided by Vogel Disposal. It is a local, family-owned company which has been serving area residents for over 50 years. **If there are any questions or problems with your service, please call the Customer Service Department at 1-855-494-3345, rather than the Borough Office, and Vogel will resolve the situation quickly and efficiently. All trucks are equipped with video recording equipment and telephones to insure quality service.**

GARAGE DOOR SERVICE: Place your solid waste and recyclables near the garage entrance, if there is no garage, at the end of the driveway closest to the residence or at the curb by 7 AM on the day of your scheduled collection day. All solid waste must be bagged and tied and placed in refuse containers and must NOT exceed 45 lbs per bag or can. Vogel will collect up to 2 bags (not to exceed 45 lbs. each) of grass clippings per residence/per week. Your recycling bin and cardboard should be placed 4 feet away from your trash container for easy identification. Any leaf collection will be provided by the Borough.

LARGE ITEMS: These items include lamps, bicycles, large toys, vacuum cleaners, small household appliances and aluminum/resin lawn furniture, not to exceed 45 lbs. The items will be picked up at the garage door or curbside.

BULK WASTE and WHITE GOOD DROP OFF BINS: Bulk Waste (which is furniture or items over 45 lbs) and White Goods (which are all major appliances, such as a washer, dryer, stove, dishwasher, hot water tank or other similar items) will be made available to residents at the Borough Building trash bins. Appliances containing chlorofluorocarbons (Freon) will only be accepted if they are tagged certifying the chlorofluorocarbons have been removed. **Vogel Disposal will pick up appliances containing chlorofluorocarbons for an additional charge.** The trash bins are for use by Borough residents only and are open Saturday and Sunday 10 AM to 4 PM. **No bagged or boxed items or food waste will be accepted. Construction debris will not be accepted by Vogel or the Borough.** Due to limited participation and expanded garage door service, the Spring and Fall Bulk Collections have been discontinued.

OPTIONAL CART SERVICE:

For your convenience you may utilize our 95-gallon solid waste cart at an additional cost of **\$6.00 per month**, which must be prepaid for the year at a cost of \$72 for each cart. There is no limit on the number of carts you may use. Each cart will hold 3-4, 35 gallon trash bags.



COLLECTION: Collection hours are from 7 AM to no later than 6 PM. All trash and recycling must be out for collection by 7 AM. **The collector will not return for garbage not out by 7 AM.**

IMPROPER BAGGING: All garbage must be bagged and tied before placing it in your garbage container or Vogel 95 gallon cart. Failure to do so will result in your garbage not being collected.

LOOSE DOGS: Vogel will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet brought inside on your collection day.

IDENTIFICATION: It's important to make the containers visible to the driver. In winter months, remember to remove snow around the area of your containers and have a clear approach path to the containers both for the driver and truck.

STATE REGULATIONS: Due to state regulations the Borough or Vogel Disposal Service **CANNOT** accept excrement, flammable liquids (solvent, paint thinners, oil, containers holding liquid paints, gas, kerosene or any liquids), auto batteries or parts, or any material that may be considered hazardous, infectious or toxic. Computer monitors, fluorescent light bulbs, etc. are NOT acceptable.

NEEDLES AND SHARP OBJECTS: Please help prevent needle sticks to Vogel employees. Place all needles, syringes, and lancets in a hard plastic container with a tight fitting lid **taped** shut and include in your regular refuse, **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. Please protect the refuse workers. *The property owner will be held responsible for any needle sticks to the garbage collector.*

HOLIDAYS – Vogel observes the following holidays:

New Year's Day Memorial Day Independence Day
Labor Day Thanksgiving Day Christmas Day

VOGEL DOES NOT OBSERVE THE FOLLOWING HOLIDAYS: DR. MARTIN LUTHER KING, JR. DAY, PRESIDENTS' DAY, COLUMBUS DAY OR VETERANS' DAY.

New Year's Day and **Independence Day** are celebrated on the days on which they fall.

If your scheduled collection day falls **on or after** a weekday holiday, your garbage collection will be delayed one (1) day.

If your scheduled collection day falls **before** a weekday holiday, there will be no change in the collection schedule.